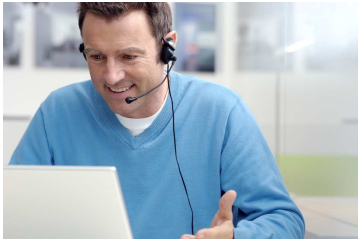


## Our Commitment

We are serious about our commitment to superior service quality. Our dedication to continued improvement includes regular review and audit of our technician's recorded customer service calls made by our professional team to look for areas to improve on as well as ensure we're maintaining a level of service beyond your expectations. We're out to win your loyalty.



PC EasyCare has teamed with PC Help Station, the leading online support center, so you can get live certified professional help with your computer, software and hardware and any related peripherals 24/7. Couple that with PC EasyCare's onsite technical help, to give you the complete package for taking care of your computer without having to step out of your home or office.

Why buy software that only takes care of one problem at a time and costs more when you can have PC EasyCare take care of all your problems at once?

Our business packages have developer and designer labour rates starting at only \$9.50 per hour per contractor, access to a full IT team of Developers, Designers, Database Administrators, and Project Managers, and the cheapest infrastructure rates in all of Ontario. We even have marketers to help you.

Name of Sales Representative:



Scan this QR Code [below] with your Smart Phone to visit our website.



Primary Business Address  
11 Riddington Drive,  
North York, Ontario  
M2K 2J6  
Canada

Primary Phone Line: 1-877-PCEASY2

1-877-723-2792

E-mail: Support@PCEasyCare.com

Brochure designed by PC EasyCare. 10/2011



## Business IT Resources and Price List



Telephone: 1-877-723-2792 / 1-877-PCEASY2

**Here are some of the basic remote services we are able to provide regardless of the service plan you use**

- Remote installation of all popular licensed software.
- Remote configuration of hardware drivers & updates.
- Remote installation of windows updates & patches.
- Remote tune up of Windows using cleaner software for faster performance.
- Fix all Windows & MAC issues (XP, Vista, 7 and OSX).
- Computer software & hardware Installations repairs, updates & configurations.
- Password reset walkthrough guidance for windows.
- Detection and removal of viruses, trojans, malware, spyware, rootkits & adware.
- Support for all popular anti-virus software.
- Setup & scheduling of automated backup on internal or external drives.
- Recover lost documents, files, pictures, data, & music from hard disk.
- Fix almost any kind of corrupted file.
- Image creation of boot partition for emergency restoration situations.
- Cleaner, regcleaner, dllcleaner, dupfilecleaner optimization.
- Total PC Optimization to speed up your PC so software works faster.
- Optimize to speed up boot time & reduce CPU usage.
- Optimize to increase space on your hard disk.
- Checking system files for any corruption by system file checker.
- Full computer application and important file data backup.
- Creation of recovery disks and CDs.
- File format conversions into usable formats.

## Price List

<b>Mobile Phone Small Fix</b> + HST( 12% ) = C\$22.34	<b>\$19.95</b> <del>\$29.95</del>
<b>One Fix Remainder Payment</b> + HST( 12% ) = C\$179.14	<b>\$159.95</b> <del>\$259.95</del>
<b>One Fix Rescue Plan</b> + HST( 12% ) = C\$55.94	<b>\$49.95</b> <del>\$79.95</del>
<b>Unlimited 3 Month Plan</b> + HST( 12% ) = C\$89.54	<b>\$79.95</b> <del>\$134.95</del>
<b>Unlimited 6 Month Plan</b> + HST( 12% ) = C\$145.54	<b>\$129.95</b> <del>\$215.95</del>
<b>Unlimited Service Plan</b> + HST( 12% ) = C\$223.94	<b>\$199.95</b> <del>\$329.95</del>
<b>Unlimited Service Plan 3 Computers</b> + HST( 12% ) = C\$559.94	<b>\$499.95</b> <del>\$835.95</del>
<b>On-site Service Hourly Rate</b> + HST( 12% ) = C\$31.64 Additional Travel costs apply.	<b>\$28.00</b> <del>\$35.00</del>
<b>Web Hosting Annual Rate</b> + HST( 12% ) = C\$85.43	<b>\$75.60</b> <del>\$120.00</del>
<b>Software/Web Design &amp; Development team Hourly Rate (per contractor)</b> + HST( 12% ) = C\$10.17	<b>\$9.50</b> <del>\$29.00</del>
<b>Telemarketing Hourly Rate (per contractor)</b> + HST( 12% ) = C\$5.60 Recommended minimum of 40 hours. Call for full details.	<b>\$7.50</b> <del>\$25.00</del> Bundled order of 40 hours for \$285.00 (save 5%).



Remote Assistance coupled with onsite and offsite service, plus your complete design, development and infrastructure team, equals the complete business IT service plan.

PC EasyCare provides quality onsite and offsite service and support throughout the Greater Toronto Area. This includes, but is not limited to:

- Onsite computer set-up and configuration.
- Onsite hardware replacement, installation and upgrades.
- Onsite software installation and upgrades.
- Onsite troubleshooting and diagnostics.
- Offsite laptop repair starting at only \$40 for parts and service.
- Onsite and offsite data recovery.

Our onsite technicians charge an hourly rate of only \$28 per hour, and travel costs are only \$1.50 per kilometer from your home to the closest technician's location.

Our hardware and software are cheaper than the competition's.

Ask about our computer leasing and disaster recovery program.

Call us today for a free quote!



Primary 1-877-PCEASY2

Phone Line: (1-877-723-2792)

E-mail: Support@PCEasyCare.com

